

|   |   |
|---|---|
| <b>Generation Rate</b>  | Off-Peak: \$X.XXX per kilowatt hour<br>On-Peak: \$X.XXX per kilowatt hour   |
| <b>Rate Plan</b>  | Time-of-Use Fixed Kilowatt Rate Product   |
| <b>Service Location</b>   |   |
| <b>Contract Term &amp; Expiration</b>                                   | 12 month fixed rate term starting on the effective date.<br><br>This Agreement expires on the meter read date of your twelfth billing cycle with Clearview.   |
| <b>Contract Renewal</b>   | Upon expiration of your initial fixed term, your service will automatically continue under Clearview Energy's renewal product, without an Early Termination Fee, for a term no less than four (4) billing cycles. You will receive one (1) notice between thirty (30) and sixty (60) days prior to the renewal date. If you do not respond to the renewal notice, at its discretion, Clearview Energy may renew your account under the terms described in the renewal notice. |
| <b>Other Fees</b>   | None  |
| <b>Right to Cancel</b>  | Customer may rescind this Agreement within three (3) business days of enrollment by contacting Clearview Energy by phone or in writing. This Agreement is not legally binding until the rescission period has expired and you have not, directly or indirectly, rescinded your selection. The Customer is liable for all Clearview Energy charges until the Customer returns to the Utility or another supplier.  |
| <b>Emissions &amp; Generation Mix</b>                                   | Refer to page 2 of Disclosure Label   |
| <b>Supplier Contact Information</b>                                     | Clearview Electric, Inc. dba Clearview Energy<br>PURA Docket No. 07-08-17RE02<br>Website – <a href="http://www.clearviewenergy.com">www.clearviewenergy.com</a><br>Clearview Energy's toll-free number – 1.800.746.4702   |
| <b>Public Utilities Regulatory Authority (PURA) Contact Information</b> | You can contact the PURA with questions about licensed suppliers and Generation Rates or to file a complaint.<br>PURA's Consumer Services Unit - 800-382-4586<br>PURA's Website - <a href="http://www.ct.gov/pura">www.ct.gov/pura</a>  |

Label date: 03/23/20

Clearview Energy  
**Electric Generation Disclosure Label**  
P.O. Box 130659, Dallas, TX 75313  
(800) 746-4702 [www.clearviewenergy.com](http://www.clearviewenergy.com)

page 1 of 2

#### What is this label about?

It's about helping you compare the benefits of generation service offers of Clearview Energy to those of other competitive electric suppliers and to CL&P or UI.

#### To our customers:

Electric generation service in Connecticut can be provided to you by licensed Suppliers, CL&P, or UI. This is a choice you can make. This Clearview Energy disclosure label can be used to compare prices and other items (such as generation power sources and renewable sources) to those that other Suppliers, CL&P or UI may offer you.

#### Important considerations in making your comparisons and choice:

Ask the Supplier, CL&P or UI if its offer is **all-inclusive** or **not all-inclusive**, so you can make the right comparison and choice. Suppliers, CL&P and UI in Connecticut are required to disclose this information to you in their labels.

An **all-inclusive** offer includes all charges and fees related to the generation portion of your electric bill included in the price of the Generation Service Charge (GSC). A **Not all-inclusive** offer **does not**; thus, there are other charges and/or fees that you would be assessed in addition to the GSC.

Check any contract or agreement you are considering from a Supplier for specifics on price, such as whether pricing is fixed or variable, the term/ length of contract, and any other charges, enrollment fees, deposits or requirements for which you are responsible.

#### Other questions you can ask a potential supplier:

1. Is the Supplier licensed by the CT PURA?
2. Ask the Supplier to estimate your electric generation costs relative to CL&P's/ UI's and explain other possible benefits of switching your service. The average residential customer in CT uses 700 kWh per month. This would be a good comparison starting point. Some examples of the possible benefits are cost savings, budget certainty, risk management, product offerings and renewable energy.
3. How does the Supplier's all-inclusive price compare with the current CL&P or UI GSC charge?
4. Will the Supplier's price change when the CL&P or UI GSC price changes or is it fixed for the term of the contract/agreement?
5. If I switch to a Supplier, will my GSC charge still be on the CL&P/ UI bill or will I receive a separate bill from the supplier?
6. If a Supplier issues a separate bill to me, will there be a late payment fee and, if so, what is the annual percentage charge?
7. Does the Supplier offer a choice of energy sources, such as renewable energy?
8. What is the Supplier's contact information if I have questions? Contact information should include the Supplier's phone number, customer service hours, mailing address and contact name.

**The term of your service is indicated under Agreement Term on your Clearview Electric Inc. Sales Agreement and Terms of Service.**

**Your all-inclusive rate is indicated under Electric Supply Rate on your Clearview Electric Inc. Sales Agreement and Terms of Service.**

**Reminder:** Your monthly electric bill also has a section for delivery service. This service is for the poles, wires, transformers and all of the other services to deliver electricity to your home or business. Delivery service charges do NOT include what you pay for your electric Generation Service in the GSC charge. You pay delivery service charges whether you buy your electricity from CL&P, UI or any other supplier.

| Power Sources                 | New England System Mix | Clearview Energy's Mix |
|-------------------------------|------------------------|------------------------|
| Coal                          | 0.5%                   | 0.00%                  |
| Natural Gas                   | 48.5%                  | 0.00%                  |
| Oil (Diesel, Jet, Oil)        | 0.2%                   | 0.00%                  |
| Nuclear                       | 30.5%                  | 0.00%                  |
| Qualified Renewable Resources | 20.3%                  | 100.00%                |
| Other, Misc.                  | 0.02%                  | 0.00%                  |
| <b>Total</b>                  | <b>100.00%</b>         | <b>100.00%</b>         |

System Mix Source: NEOPOOL GIS Reports Q1-2019 through Q3-2019. Power Sources reflect the system mix, with the CT Class I & Class II renewable sources itemized separately in the chart.

| CT Renewable Portfolio Standards Clearview Energy Compliance |         |          |           |       |
|--|---------|----------|-----------|-------|
|  | Class I | Class II | Class III | Total |
| Required 2019  | 19.5%   | 4.0%     | 4.0%      | 27.5% |
| Required 2020  | 21.0%   | 4.0%     | 4.0%      | 29.0% |
| Required 2021  | 22.5%   | 4.0%     | 4.0%      | 30.5% |
| Required 2022  | 24.0%   | 4.0%     | 4.0%      | 32.0% |
| Required 2023  | 26.0%   | 4.0%     | 4.0%      | 34.0% |

**About Power Sources**

Your electricity is transmitted across the New England electric system, which receives electricity from power plants throughout the region to meet the requirements of all customers in New England. The **"New England Power Pool System Mix"** represents the percentage of power supply from each power source in the regional system. Suppliers are responsible for generating and/or purchasing electricity that is added to the electric system in an amount equal to your electricity use. To promote the development of renewable/clean sources, Connecticut, through legislation called the **Renewable Portfolio Standard (RPS)**, requires all Suppliers to acquire specific percentages of energy from renewable resources. CT RPS sources are defined as Class I, Class II and Class III. **Class I renewable** sources include solar power, fuel cells, methane gas from landfills, ocean thermal power, sustainable biomass, wave or tidal power, low emission advanced renewable energy conversion technologies, and certain run-of-river hydropower. **Class II renewable** sources include trash-to-energy, certain biomass facilities, and certain run-of-river hydropower facilities. Electricity generation from renewables has lower emissions and less of an impact on the environment than that produced from conventional fossil fuels. As an alternative to providing the RPS requirements a Supplier may pay an alternative compliance payment. **Class III** sources include CT commercial & industrial facilities using combined heat and power systems with at least 50% operating efficiency, a waste heat recovery system or electricity savings from energy efficiency measures.

**Air Emissions from Power Sources**

The air emissions listed below are produced when certain fuels are used to generate electricity.

**Carbon Dioxide (CO<sub>2</sub>)** is released when coal, oil, natural gas, trash, methane and biomass are burned. Carbon dioxide, a greenhouse gas, is thought to be a major contributor to global warming.

**Nitrogen Oxide (NO<sub>x</sub>)** is formed when fossil fuels, trash, methane and biomass are burned at high temperatures. They contribute to acid rain and ground-level ozone (or smog), and may contribute to respiratory illness. NO<sub>x</sub> also accelerates vegetative growth in lakes and coastal waters which may lead to oxygen deprivation which is destructive to fish and other aquatic life.

**Sulfur Dioxide (SO<sub>2</sub>)** is formed when fuels containing sulfur are burned, primarily coal, oil and trash. Health risks associated with SO<sub>2</sub> include asthma, respiratory illness and aggravation of existing cardiovascular disease. SO<sub>2</sub> combines with water and oxygen in the atmosphere to form acid rain, which raises the acid level of lakes and streams, is detrimental to crops and forests and accelerates the deterioration of buildings and monuments.

**Additional Information:**

This label provides information on the New England regional electric system power sources and the air emissions related to electricity generation. For additional information on Supplier prices, power sources and air emissions, visit the CT PURA's **Electric Supplier Info Database**, [www.dpuc.state.ct.us/el\\_aggre.nsf](http://www.dpuc.state.ct.us/el_aggre.nsf)

In the case of an emergency or power outage, please contact your utility. UI customers call: 1-800-7CALL UI (1-800-722-5584); and CL&P customers call 1-800-286-2000.

This Agreement is for electric supply service between Clearview Electric, Inc. dba Clearview Energy (“Clearview Energy”) and Customer. Clearview Energy is licensed as an electric supplier by the State of Connecticut Public Utilities Regulatory Authority (“PURA”) [Docket # 07-08-17RE02]. Clearview Energy establishes your electric supply rate. The PURA regulates the distribution rates of your Local Distribution Utility (“Utility”). The Federal Energy Regulatory Commission regulates transmission prices and services.

PLEASE READ THIS DOCUMENT CAREFULLY. This Agreement is the entire contract between the parties and supersedes any prior written or oral representations.

|                                 |  |
|---------------------------------|--|
| <b>1. Electric Product Name</b> | ClearGreenCTTOU  |
| <b>a. Agreement Term</b>        | 12 month fixed rate term starting on the effective date  |
| <b>b. Electric Supply Rate</b>  | Off-Peak: \$X.XXX per kilowatt hour<br>On-Peak: \$X.XXX per kilowatt hour  |
| <b>c. Monthly Base Charge</b>   | None   |
| <b>d. Promotion</b>             | None   |
| <b>e. Product Description</b>   | Fixed Kilowatt Rate Product  |
| <b>f. Price of Electricity</b>  | <p>The price in cents per kilowatt hour includes: electric generation supply, transmission, capacity charges, and renewable energy credits; any applicable state and/or local taxes; and a margin adder. The price of electricity may include a Monthly Base Charge as outlined in the Monthly Base Charge section above (Section 1c). The Monthly Base Charge is comprised of administrative fees and/or electric supply charges. Clearview Energy’s supply charges do not include any Utility charges applied to the Customer. All pricing can be viewed at <a href="http://www.ClearviewEnergy.com">www.ClearviewEnergy.com</a>.</p> <p>If Clearview Energy would like to propose a change to a fixed kilowatt rate product, you will be notified by the process described in Change of Terms. Fixed price products may change due to new or modified federal, state or local laws; or regulatory actions that impose new or modified fees.</p> |
| <b>g. Energy Type</b>           | Product supports green energy producers in the United States through the purchase of Renewable Energy Certificates equivalent to the power you consume.  |
| <b>h. Terms of Renewal</b>      | Upon expiration of your initial fixed term, your service will automatically continue under Clearview Energy’s renewal product, without an Early Termination Fee, for a term no less than four (4) billing cycles. You will receive one (1) notice between thirty (30) and sixty (60) days prior to the renewal date. If you do not respond to the renewal notice, at its discretion, Clearview Energy may renew your account under the terms described in the renewal notice.  |
| <b>i. Termination</b>           | <p>If you terminate this Agreement prior to the expiration of the initial term, you will be charged an Early Termination Fee. Your service will remain in effect until such time as the Utility completes the termination in accordance with its rules. However, you may terminate this Agreement without penalty as a result of relocation, disability that renders the customer of record unable to pay for Clearview Energy’s service, or the customer of record’s death.</p> <p>Early Termination Fee: \$50.00</p>   |

**2. Right of Rescission.** Customer may rescind this Agreement within three (3) business days of enrollment by contacting Clearview Energy by phone or in writing. This Agreement is not legally binding until the rescission period has expired and you have not, directly or indirectly, rescinded your selection. The Customer is liable for all Clearview Energy charges until the Customer returns to the Utility or another supplier.

**3. Residential Designation**

If you have enrolled on a residential account and your utility designates your service address as a commercial account, Clearview will attempt to reach out to you to enroll you on a qualifying commercial plan. If Clearview is not able to reach you, your account will be returned to the Standard Service.

**4. Billing and Payment.** You will receive a single bill from your Utility that includes Clearview Energy’s electric supply charges as well as the Utility’s delivery charges. By the acceptance of this Agreement, you hereby authorize the Utility to provide billing and payment information to Clearview Energy. The Customer will pay each invoice in full within twenty (20) days of the invoice date or in the timeframe established by the Utility. Customer payments remitted in response to a consolidated bill shall be pro-rated in accordance with procedures adopted by the PURA. If the Customer fails to remit payment when due, Clearview Energy reserves the right to terminate supply services. Failure to remit payment is considered a breach of this Agreement and the Customer may be liable to Clearview Energy for any applicable early termination fee.

For any payment sent directly to Clearview Energy, which is returned by your financial institution for any reason, Clearview Energy will charge \$20.00 for each payment transaction that is returned unpaid or not processed including: (1) returned checks, (2) returned electronic fund transfers, and (3) any other form of dishonored payment. This charge will be reflected as NSF Fee on your next bill, if applicable.

5. **Final Bill / End of Service.** Upon termination of this Agreement, a final bill will be rendered within twenty (20) days after the final scheduled meter reading or, if access is unavailable, an estimate of consumption will be used in the final bill which will be trued-up subsequent to the final meter reading. Clearview Energy does not physically cut off electric service, only your Utility may do that. If Clearview Energy cancels this Agreement for any reason other than non-payment you will be mailed two (2) notices thirty (30) and sixty (60) days prior to your service being returned to the Utility's supply service.
6. **Change in Terms.** Changes to this Agreement will be provided to the customer in one (1) mailing, between thirty (30) and sixty (60) days prior to the effective date of the changes. If you do not respond to the mailing, Clearview Energy may implement the changes described to your account.
7. **Dispute Resolution Process.** If you have any questions or disputes regarding Clearview Energy's service, please contact Clearview Energy's customer service department at 1.800.746.4702. If you are not satisfied with the resolution after speaking with a Clearview Energy representative, then you may contact the PURA. For your convenience, the PURA's contact information has been provided at the end of this Agreement. No terms contained herein waive any rights you may have under Connecticut or Federal Consumer Protection laws.
8. **Remedies.** Any claim under this Agreement must be brought within one (1) year after the cause of action arises, or such claim or cause of action is barred, notwithstanding any state statute of limitation to the contrary. No recovery may be sought or received for damages other than out-of-pocket expenses, except that the prevailing party will be entitled to costs and attorneys' fees. If a dispute arises out of or relates to this contract, or the alleged breach thereof, and if the dispute is not settled through negotiation, the parties agree first to try in good faith to settle the dispute by mediation within thirty (30) days, then the parties shall submit to binding arbitration. The process shall be confidential based on terms acceptable to the mediator and/or arbitrator.
9. **Assignments.** Customer may not assign its interests or delegate its obligations under this Agreement without the express written consent of Clearview Energy. Clearview Energy may sell, transfer, pledge, or assign the accounts receivable, revenues, or proceeds hereof, in connection with any financing agreement, purchase of accounts receivables program or billing services agreement, and may assign this Agreement and the rights and obligations there under, to another energy supplier, or other entity as authorized by the PURA.
10. **Severability.** If any provision of this Agreement is held by a court or regulatory agency of competent jurisdiction to be invalid, void, or unenforceable, the remaining provisions shall continue in full force without being invalidated in any way.
11. **Force Majeure.** The term "Force Majeure" shall mean any cause not reasonably within the control of the party claiming suspension and

which by the exercise of due diligence, such party is unable to prevent or overcome, including but not limited to, an act of God, natural disaster, an act of war, and any act or cause which is deemed a Force Majeure by the Utility or any transportation or transmitting entity. If either party is unable, wholly or in part, by Force Majeure to perform or comply with any obligations or conditions of this Agreement, such party will give immediate written notice, to the maximum extent practical, to the other party and not be held liable.

12. **Limitations of Liability.** Liabilities not excused by Force Majeure or otherwise shall be limited to direct actual damages. Neither party will be liable to the other for consequential, incidental, punitive, special, exemplary, or indirect damages. Lost profits or penalties of any nature are hereby waived; these limitations apply without regard to the cause of any liability or damage, including the negligence of Clearview Energy. There are no third-party beneficiaries to this Agreement.
13. **Customer Information and Release Authorization.** Throughout this Agreement, you authorize Clearview Energy or its agents to obtain and review information from credit-reporting agencies regarding your credit history and information from the Utility relating to you and your account that includes, but is not limited to: account name and number; billing history; payment history; rate classification; historical and future electricity usage; meter readings; and characteristics of electricity service. Clearview Energy will not provide or sell such information to any other party without your consent unless required to do so by law, or it is necessary to enforce the terms of this Agreement. Clearview Energy reserves the right to reject your enrollment, or terminate this Agreement, in the event you rescind these authorizations.
14. **Power Outages and Emergencies.** If you have any electrical emergency or power outage, please contact your Utility at the number provided in Contact Information
15. **Contact Information**
  - Clearview Electric, Inc. dba Clearview Energy**  
P.O. Box 130659, Dallas, TX 75313-0659  
1.800.746.4702 Representatives available Monday – Friday  
9:30 a.m. – 6:30 p.m. ET  
[www.ClearviewEnergy.com](http://www.ClearviewEnergy.com)
  
  - Connecticut Public Utilities Regulatory Authority (PURA)**  
Ten Franklin Square  
New Britain, CT 06051  
1.800.382.4586  
[www.ct.gov/pura](http://www.ct.gov/pura)
  
  - Eversource**  
P.O. Box 270  
Hartford, CT 06141-0270  
1.800.286.2000  
[www.eversource.com](http://www.eversource.com)
  
  - United Illuminating Company (UI)**  
P.O. Box 1564  
New Haven, CT 06506-0901  
1.800.722.5584  
[www.uinet.com](http://www.uinet.com)