# CLEARVIEW ENERGY | MARYLAND ELECTRIC SALES AGREEMENT & TERMS OF SERVICE FOR RESIDENTIAL & SMALL COMMERCIAL

This Agreement is for electric supply service between Clearview Electric, Inc. dba Clearview Energy ("Clearview Energy") and Customer. Clearview Energy is licensed as an electric supplier by the Maryland Public Service Commission ("PSC") [License # IR-2009]. Clearview Energy establishes your electric supply rate. The PSC regulates the distribution rates and Services of your Local Distribution Utility ("Utility"). The Federal Energy Regulatory Commission regulates transmission prices and services.

PLEASE READ THIS DOCUMENT CAREFULLY. This Agreement is the entire contract between the parties and supersedes any prior written or oral representations.

	GreenValueAssurance6Plus
1. Electric Product Name	
a. Agreement Term	Month-to-month Variable Kilowatt Rate Product
b. Electric Supply Rate	Visit www.ClearviewEnergy.com for current electric supply rate information
c. Monthly Base Charge	\$9.99
d. Promotion	A promotional variable rate product with a rate assurance for the first six billing cycles with Clearview Energy listed as the electric supplier. Any utility bill processed after this period will receive Clearview Energy's standard variable rate that may fluctuate month-to-month.
e. Product Description	A Month-to-Month Variable Kilowatt Rate Product with a Monthly Base Charge
f. Price of Electricity	The price in cents per kilowatt hour includes: electric generation supply, transmission, capacity charges, and renewable energy credits; any applicable state and/or local taxes; and a margin adder. The price of electricity may include a Monthly Base Charge as outlined in the Monthly Base Charge section above (Section 1c). The Monthly Base Charge is comprised of administrative fees and/or electric supply charges. Clearview Energy's supply charges do not include any Utility charges applied to the Customer. All pricing can be viewed at www.ClearviewEnergy.com. Month-to-month variable kilowatt rate products are subject to change without notice at Clearview Energy's discretion outside of any applicable promotion. If applicable, the Monthly Base Charge may also fluctuate outside of any applicable promotion.
g. Energy Type	Product supports green energy producers in the United States through the purchase of Renewable Energy Certificates equivalent to the power you consume.
h. Terms of Renewal	This Agreement shall commence for a one (1) month term ("Initial Term") and thereafter rates may change at Clearview Energy's discretion outside of any applicable promotion. This Agreement shall automatically renew for successive one (1) month periods ("Renewal Term").
i. Termination	This Agreement will remain in effect at Clearview Energy's discretion or until you notify Clearview Energy of your desire to choose a fixed plan, or another provider. Customer may cancel this Agreement at any time by providing thirty (30) days' notice to Clearview Energy at 1.800.746.4702. There is no penalty for cancellation of variable month-to-month products. Early Termination Fee: \$0.00

- <u>Right of Rescission.</u> Customer may rescind this Agreement within three

   (3) calendar days of enrollment by contacting Clearview Energy by phone
   or in writing. This Agreement is not legally binding until the rescission
   period has expired and you have not, directly or indirectly, rescinded your
   selection. The Customer is liable for all Clearview Energy charges until the
   Customer returns to the Utility or another supplier.
- 3. <u>Billing and Payment.</u> You will receive a single bill from your Utility that includes Clearview Energy's electric supply charges as well as the Utility's delivery charges. By the acceptance of this Agreement, you herby authorize the Utility to provide billing and payment information to Clearview Energy. The Customer will pay each invoice in full within twenty (20) days of the invoice date or in the timeframe established by the Utility.

Customer payments remitted in response to a consolidated bill shall be pro-rated in accordance with procedures adopted by the PSC. If the Customer fails to remit payment when due, Clearview Energy reserves the right to return supply services to the utility. Failure to remit payment is considered a breach of this Agreement and the Customer may be liable to Clearview Energy for any applicable early termination fee.

For any payment sent directly to Clearview Energy, which is returned by your financial institution for any reason, Clearview Energy will charge \$20.00 for each payment transaction that is returned unpaid or not processed including: (1) returned checks, (2) returned electronic fund transfers, and (3) any other form of dishonored payment. This charge will be reflected as NSF Fee on your next bill, if applicable.

- 4. <u>Final Bill / End of Service</u>. Upon termination of this Agreement, a final bill will be rendered within twenty (20) days after the final scheduled meter reading or, if access is unavailable, an estimate of consumption will be used in the final bill which will be trued-up subsequent to the final meter reading. Clearview Energy does not physically cut off electric service, only your Utility may do that. If Clearview Energy cancels this Agreement for any reason other than non-payment you will be mailed one (1) notice forty-five (45) days prior to your service being returned to the Utility's supply service.
- 5. <u>Change in Terms.</u> Changes to this Agreement will be provided to the customer in one (1) mailing forty-five (45) days prior to the effective date of the changes. If you do not respond to the mailing, Clearview Energy may implement the changes described to your account.
- 6. Dispute Resolution Process. If you have any questions or disputes regarding Clearview Energy's service, please contact Clearview Energy's customer service department at 1.800.746.4702. If you are not satisfied with the resolution after speaking with a Clearview Energy representative, then you may contact the PSC. For your convenience, the PSC's contact information has been provided at the end of this Agreement. No terms contained herein waive any rights you may have under Maryland or Federal Consumer Protection laws.
- 7. <u>Remedies.</u> Any claim under this Agreement must be brought within one (1) year after the cause of action arises, or such claim or cause of action is barred, notwithstanding any state statute of limitation to the contrary. No recovery may be sought or received for damages other than out-of-pocket expenses, except that the prevailing party will be entitled to costs and attorneys' fees. If a dispute arises out of or relates to this contract, or the alleged breach thereof, and if the dispute is not settled through negotiation, the parties agree first to try in good faith to settle the dispute by mediation within thirty (30) days, then the parties shall submit to binding arbitration. The process shall be confidential based on terms acceptable to the mediator and/or arbitrator.
- 8. <u>Assignments.</u> Customer may not assign its interests or delegate its obligations under this Agreement without the express written consent of Clearview Energy. Clearview Energy may sell, transfer, pledge, or assign the accounts receivable, revenues, or proceeds hereof, in connection with any financing agreement, purchase of accounts receivables program or billing services agreement, and may assign this Agreement and the rights and obligations there under, to another energy supplier, or other entity as authorized by the PSC.
- <u>Severability.</u> If any provision of this Agreement is held by a court or regulatory agency of competent jurisdiction to be invalid, void, or unenforceable, the remaining provisions shall continue in full force without being invalidated in any way.
- 10. Force Majeure. The term "Force Majeure" shall mean any cause not reasonably within the control of the party claiming suspension and which by the exercise of due diligence, such party is unable to prevent or overcome, including but not limited to, an act of God, natural disaster, an act of war, and any act or cause which is deemed a Force Majeure by the Utility or any transportation or transmitting entity. If either party is unable, wholly or in part, by Force Majeure to perform or comply with any obligations or conditions of this Agreement, such party will give immediate written notice, to the maximum extent practical, to the other party and not be held liable.
- 11. Limitations of Liability. Liabilities not excused by Force Majeure or otherwise shall be limited to direct actual damages. Neither party will be liable to the other for consequential, incidental, punitive, special, exemplary, or indirect damages. Lost profits or penalties of any nature are hereby waived; these limitations apply without regard to the cause of any liability or damage, including the negligence of Clearview Energy. There are no third-party beneficiaries to this Agreement.
- 12. <u>Customer Information and Release Authorization.</u> Throughout this Agreement, you authorize Clearview Energy or its agents to obtain and

review information from credit-reporting agencies regarding your credit history and information from the Utility relating to you and your account that includes, but is not limited to: account name and number; billing history; payment history; rate classification; historical and future electricity usage; meter readings; and characteristics of electricity service. Clearview Energy will not provide or sell such information to any other party without your consent unless required to do so by law, or it is necessary to enforce the terms of this Agreement. Clearview Energy reserves the right to reject your enrollment, or terminate this Agreement, in the event you rescind these authorizations.

 Power Outages and Emergencies. If you have any electrical emergency or power outage, please contact your Utility at the number provided in Contact Information.

# 14. Contact Information

Clearview Electric, Inc. dba Clearview Energy P.O. Box 130659, Dallas, TX 75313-0659 1.800.746.4702 Representatives available Monday – Friday 9:30 a.m. – 6:30 p.m. ET www.ClearviewEnergy.com

## Maryland Public Service Commission (PSC)

6 Saint Paul St., 16th Floor, Baltimore, MD 21202 1.800.492.0474 www.psc.state.md.us

### Baltimore Gas & Electric Company (BGE)

General Mailing: P.O. Box 1475, Baltimore, MD 21203 Payment Mailing: P.O. Box 13070, Philadelphia, PA 19101 For Customer Service: 1.800.685.0123 For Outages: 1.877.778.2222 www.bge.com

#### Delmarva Power & Light Company

2530 N Salisbury Boulevard, Salisbury, MD 21801 Customer Service: 1.800.375.7117 Outages: 1.800.898.8042 www.delmarva.com

## Potomac Electric Power Company (Pepco)

8300 Old Marlboro Pike, Forestville, MD 20772 Customer Service: 1.202.833.7500 Outages: 1.877.737.2662 www.pepco.com

#### **Potomac Edison**

Payment: P.O. Box 3615, Akron, OH 44309 Outages: 1.888.544.4877 Customer Service: 1.800.686.0011 www.firstenergycorp.com

# Southern Maryland Electric Cooperative (SMECO)

Payment: P.O. Box 62261, Baltimore, MD 21264 Customer Service: 1.888.440.3311 Outages: 1.877.747.6326 www.smeco.coop